

General Adolescent Health – Part 1: I don't want to talk to you, but I need...

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DISCLOSURE

PFIZER, INC. SHAREHOLDER

Objectives

1) Identify the bio-psycho-social stages of adolescence.

2) Create an adolescent-friendly environment.

3) Apply techniques for a positive adolescent encounter.

















Before the Office Visit

- Enjoy working with adolescents
- Create an adolescent-friendly office
 - Display information appropriate for teens
 - Confidentiality statement, educational posters, etc.
 - Exam room with a curtain, table that is large enough
- Consider billing and confidentiality

During the Office Visit

- Greet the adolescent first!
- Ask the adolescent to introduce people at the visit
- Provide a "roadmap" of the visit
- Talk to the parent first, then the adolescent, then bring everyone together
- Schedule at least 30 mins for preventive health visit or new patient visit

Confidentiality

- Describe your confidentiality policy to parents and adolescents at the beginning of the visit
- Consider posting the policy in your clinic

Role of Families

- Parents
 - Provide medical history
 - Provide sense of family dynamics
 - Clarify expectations
 - Ensure follow-up care

Basics for the Interview

- Shake hands with the adolescent
- Ask non-threatening questions
- Refrain from lecturing
- Advocate by focusing on positives
- Criticize the activity, not the patient

Basics for the Interview

- Gender-neutral terms until preference is established
- Avoid note-taking during sensitive questions
- Avoid medical jargon
- Practice good listening skills
- Ask open-ended questions

Basics for the Interview

- Give choices in the question:
 - Did that make you feel happy or sad or something different? Why?
- Help set short term goals
- Teens may ask more important questions at the end of the visit

Tools for Communicating



HEADSSS vs SSHADESS

HEADSSS

- H Home, Health
- E Education, Employment, Eating
- A Activities/Affiliations/Aspirations
- D Drugs
- S Sex
- S Suicide, Sleep
- S Safety



HEADSSS vs SSHADESS



SSHADESS

- S Strengths
- S School
- H Home
- A Activities
- D Drugs/Substance Use
- E Emotions/Eating
- S Sexuality
- S Safety

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Strengths

- What do you do for fun, what are you good at?
- How would you describe yourself?
- Tell me what you're most proud of. How would your best friends describe you?
- Do you have a best friend or adult you can trust outside your family?

SSHADESSS Interview Tool

School (Education/Employment)

- In school? Which school?
- Grade in school?
- What do you like most/least about school?
- How many days of school have you missed or had to be excused early or arrived late?
- Is this any different from last year?



School (Education/Employment)

- Do you feel like you are doing your best at school?
 - (if no, Why not?)
- Failed courses/grades?
- What would you like to do when you get older?
- Are you working?



Home:

- Who do you live with?
- Any changes in your family?
- Where do your sibs live?
- Could you talk to someone in your family if you were stressed?
- Who would you go to first?
- How would you rate your health on a scale from 1 to 10?



Activities

- Are you still involved in the activities you were doing last year? (if no, why not?)
- What kinds of things do you do just for fun?
- Are you spending as much time with your friends as you used to?

SSHADESSS Interview Tool

Drugs/Substance Use

- Do any of your friends talk about smoking cigarettes, taking drugs, or drinking alcohol?
- Do you smoke cigarettes/e-cigarettes?
- Do you drink alcohol?
- Have you tried sniffing glue, smoking weed, or using pills or other drugs?
- (If yes to any) do you have any interest in quitting?

SSHADESSS Interview Tool

Emotions/Eating

- Have you been feeling stressed?
- Do people get on your nerves more than they used to?
- Are you feeling more bored than usual?
- Do you feel nervous a lot?

Emotions/Eating

– Have you been having trouble sleeping lately?

- What kind of trouble?
- Would you describe yourself as a healthy eater?
- Have you been trying to gain or lose weight?
 - Tell me why



Safety/Emotions

- Have you been feeling down, sad or depressed?
- Have you thought about hurting yourself or someone else?
- Have you ever tried to hurt yourself?

SSHADESSS Interview Tool

Sex/Sexuality

- Are you attracted to anyone?
 - Tell me about that person (use gender neutral language)
- Are you comfortable with your sexual feelings?
- Are you attracted to guys, girls, or both?

SSHADESSS Interview Tool

Sex/Sexuality

– What kinds of things have you done sexually?

- Kissing? Touching? Oral sex?
- Have you ever had sexual intercourse?
- Have you enjoyed it?



Sex/Sexuality

- What kind of steps do you take to protect yourself?
- Have you ever been worried that you could be pregnant or have gotten someone pregnant?
- Have you ever worried about or had an STD?



Physical Exam

- Ask if teen wants parent present
- Consider using a chaperone

Closure of the Visit

- Summarize findings and treatment to teen and parent
- Ask for teen's input into treatment plans
- Allow time for questions and provide resources
- Schedule follow-up appointments

Summary

- 1) Bio-psycho-social stages of early, middle and late adolescence
- 2) Creating an adolescent-friendly environment
- 3) HEADSSS vs SSHADESS
- 4) RAAPS Rapid Assessment for Adolescent Preventive Services (<u>www.raaps.org</u>)

