

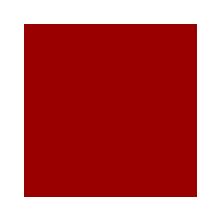
Paula Gibbs, MD

Assistant Professor Department of Psychiatry Medical Director of 5West Med-Psych University of Utah Hospitals and Clinics

- The purpose of a psychiatric interview is to establish a therapeutic relationship with the patient to collect, organize and formulate a differential diagnosis and treatment plan.
- A fundamental part of this interview is to establish and foster a healthy relationship and secure attachment between the interviewer and the patient. This allows for open communication for gathering information and correcting any misunderstandings in the therapeutic relationship.

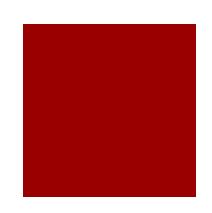
- Few medical encounters are more intimate and potentially shameful like the psychiatric interview.
- The clinician needs to be mindful of the sensitive nature of this interview and provide a safe environment for the patient to reveal such deeply personal information.
- The clinician needs to be mindful that patients may have disagreements with the clinician's diagnosis and recommended treatments.
- Nothing in medicine is more stigmatized than mental health and substance misuse.

Elements that Contribute to a Secure Attachment in a Therapeutic Relationship:



- Communication that is collaborative, resonant, mutual and attuned to the cognitive and emotional states of the other.
- Dialogue that is reflective and responsive to the other's state of being. Use of empathy as a means of a shared experience so the other is allowed to feel "heard and seen."
- Identify and repair fractures in miscommunications or misunderstandings in the relationship. Miscommunication and misunderstandings in a relationship causes disconnection and shame responses.

Elements that Contribute to a Secure Attachment in a Therapeutic Relationship



- Shame responses include:
 - Moving away withdrawing from, isolation, keeping secrets
 - Moving in overcompensation to care for the clinician as a means to be accepted
 - Moving against taking one's shame and shaming the other

To repair communication failures (empathic failures) requires consistent, reflective, intentional and mindful caregiving.

- The nature of the psychiatric interview is getting the patient's narrative.
- Facilitate the patient's narrative with compassionate listening and reflection.
- Mindfulness and reflection is a form of mentoring through modeling for the patient.
- How a patient puts the narrative of their medical and psychiatric history together tells the clinician how integrated the patient's mind is.
- An integrated mind can create a narrative that involves sustained attention, memory, emotional responses, intellectual analysis, timeline, mindfulness of self as well as mindfulness of others in their lives.

The fundamental tasks of communication:

- Elicit the patient's narrative while guiding the interview by diagnostic reasoning.
- Open the discussion by allowing the patient to express his or her opening statement <u>without interruption</u>.
- Use both open-ended and close-ended questions to gather information, provide structure, clarify and summarize information collected.

- The fundamental tasks of communication (cont'd):
 - Understand the patient's perspective by exploring contextual issues (e.g., familial, cultural, spiritual, age, gender, and socioeconomic status).
 - Understand the patient's perspective with eliciting beliefs, concerns and expectations about health and illness.
 - Active listening using verbal and nonverbal methods (<u>eye</u> <u>contact</u>).

- The fundamental tasks of communication (cont'd):
 - Share information by <u>avoiding medical language/jargon</u>.
 - Determine if the patient understands your explanations.
 - Encourage questions!

- The fundamental tasks of communication (cont'd):
 - Reach an agreement on the problems and treatment plan by encouraging the patient's participation in the decision-making.
 - Explore if the patient is amenable to follow a plan of treatment.
 - Identify and provide resources, support groups, psychotherapy and literature to read.
 - Provide closure with follow up plans.

- **Behavioral Observation** begins the moment the patient engages with the system of care (i.e. the <u>initial phone call</u> for the appointment). It is useful to see how the patient interacts with the support staff and with family, friends or others that may accompany him/her to the appointment.
- The observation continues before, during and after the interview. Take note of the patient's:
 - Grooming
 - Style and state of the clothing worn
 - Mannerisms
 - Normal and abnormal movements
 - Posture and gait
 - Physical features (natural deformities, birth marks, tattoos, piercings, cut marks, scratches, burns)
 - Coloring
 - Use of language
 - Nonverbal clues such as eye contact, facial expression and posture.

- The interview of the patient starts with an open ended question as to what brought the patient in today. Encourage the patient to tell the story without interruption if possible.
- Use clarification to move the interview through the data gathering, being mindful as that patient may have a different agenda than the diagnostic assessment (e.g. patient is upset her spouse is unemployed but is in a manic state during the interview). Always important to validate the patient's perspective!
- Remember depression, anxiety and agitation mean different things to patients vs. Psychiatrist/PCP.

- It is best to focus on the chief complaint and present issues and to incorporate the other parts of the history around this. As the PCP, you are in a position of a longterm trusting relationship with the patient and can redirect the patient to ascertain additional information. Many times the PCP knows about family dynamics as they see the family also (alcoholism, financial, losses in the family).
- A key component of the psychiatric interview is the determination of safety. Questions about suicide, homicide, domestic violence and abuse should not be omitted from the review of the current situation!

Chief Complaint/Presenting Problems(s)

- What is the chief complaint?
- Onset
- Perceived precipitants
- Signs & Symptoms
- Course and duration
- Treatments: professional and personal
- Effects on the patient's function: personal, occupational, social or academic
- Co-morbid psychiatric or medical disorders
- Psychosocial stressors: personal (psychological or medical), family, friends, occupation/academic, legal, housing and financial

Review of Psychiatric Symptoms

- Depression
- Mania
- Anxiety
- OCD/PTSD
- Attention
- Eating Disorder
- Thought Disorder

Past Psychiatric History

- Previous episode of the problem(s)?
- Symptoms, course, duration and treatment (inpatient, outpatient, psychopharmacology, psychotherapy)
- Psychiatric diagnoses
- Suicide attempts: #s and how the patient attempted
- Self mutilation: cutting, burning, head banging, scratching, tattoos
- FCT

Past Medical History

- Medical: past and current
- Surgical: past and current
- Accidents: Include TBI
- Allergies
- Current medications: prescribed and OTC with dosages
- Other treatments: acupuncture, chiropractic, homeopathic, yoga, mediation

Substance Use History

- Tobacco: past and current, type of tobacco and amount per day for how many years, vaping
- Alcohol: first use, last use, pattern of use, blackouts, DUIs, loss of relationships secondary to use, how does it make you feel
- Cannabis: first use, last use, pattern of use, how does it make you feel
- Stimulants: what is used (pills, methamphetamine, cocaine), how is it ingested (oral, snort, smoke, IVDU, anal), first use, last use, pattern of use, legal issues secondary to use, medical issues secondary to use, how did it make you feel

Substance Use History

- Opiates: what is used (pills, heroin), how is it ingested (oral, snort, smoke, IVDU), first use, last use, pattern of use, legal issues secondary to use, medical issues secondary to use, how did it make you feel
- Hallucinogens: what is used (LSD, mushroom), first use, last use, pattern of use, still experiencing flashback or bad trips
- Club Drugs: what is used (GHB, Ecstasy, Poppers, Ketamine), first use, last use, pattern of use

Substance Use History

- Detox:
 - How many times?
 - Complications (dTs, seizures)?

- Rehab:
 - How many times?
 - Completed?

Longest sobriety

Family History

- Family psychiatric history
- Family medical history

Social History

- Place of birth and birth order
- Family relationships
- School performance/learning, attention problems
- College/trade school performance
- Relationships as an adult
- Occupational history
- Military experiences
- Sexual history
- Legal history

Collateral Information

- If possible, and if the patient gives permission with ROI.
- Collateral information from PCP, therapist, partner, spouse, parents, adult children, friends, or clergy can be helpful with the assessment.
- With obtaining permission to talk with collateral informants also allows the opportunity to engage in the treatment process.

- This is the physical exam for the psychiatrist.
 - General appearance: grooming, posture, abnormal movements, mannerisms, tattoos, scars
 - <u>Behavior</u>: normal, fidgety, restless, hyperactive, hypoactive/retardation, anxious, tense, agitated, tics
 - Attitude: cooperative, uncooperative, hostile, indifferent, oversensitive, negative, polite
 - Eye contact: normal, limited, poor, eyes closed, darting, looking away as if looking at something and distracted
 - <u>Speech</u>: rate, flow, latency, coherence, logical, goal directed, prosody, disorganized, mumbled, volume, rapid, pressured

- Mood: what the patient reports including normal, anxious, depressed, sad, elevated, euphoric, on top of the world, irritable, numb
- Affect: what the provider sees including euthymic, depressed, elevated, euphoric, irritable/labile, agitated, perplexed, confused
- FOT: slow, rapid, pressured, blocking, incoherent, disorganized, logical, linear, circumstantial, tangential, loose associations
- COT: hallucination, delusions

- **Safety**: suicidal, homicidal (is there an identified victim), self harm-intent, plans, means, impulsive
- Insight: good, fair, minimal
- Judgment: good, impaired, minimal
- Motivation: high, moderate, low
- Cognition: level of consciousness, orientation, attention/concentration, memory, calculation, abstraction

FOT

- Circumstantiality: a disorder of association with the inclusion of unnecessary details until one arrives at the goal of the thought (over-inclusive)
- Tangentiality: use of oblique, irrelevant and digressive thoughts that do not convey the central idea to be communicated
- Loose Associations: jumping from one unconnected topic to another
- Flight of Ideas: rapid speech with abrupt changes from topic to topic usually based on understandable links between topics, distracting internal stimuli or a play on words

FOT

- Clanging Associations: pattern of speech in which the sounds of words, rather than their meaning guide the choice of words. Puns and rhymes e.g. "Where do I lie? If I lie, will I die?"
- **Perseveration**: repeating the same response to stimuli with an inability to change the response, such as the same verbal response to different questions
- Neologism: words that are made up; often an condensation of different words which is unintelligible to the listener

FOT

- Echolalia: persistent repetition of words or phases of another person like the interviewer
- **Thought-Blocking**: an abrupt interruption in the flow of thought, in which one cannot recover what was just said

COT

- Obsessions: persistent thought(s) that cannot be extruded by logic or reason
- **Phobias**: fears such as germs, cancer/AIDs, snakes, heights, etc.
- Suicidal Ideation
- Homicidal Ideation

- COT
 - Hallucinations (perceptions): a sensory perception in the absence of an actual external stimulus
 - Auditory: hearing voices, noises, sounds, music, static, distorted sounds
 - Visual: seeing people, faces, animal, shapes, colors, flashes of light
 - Olfactory: smells that may be sweet or noxious
 - <u>Tactile</u>: associated with touch such as feeling something on the skin or in the skin
 - Hypnogogic: considered a pseudo-hallucination with falling asleep and associated with abnormal sleep states
 - Hypnopompic: considered a pseudo-hallucination with awakening from sleep and associated with abnormal sleep states

COT

- Depersonalization: a altered sense of one's physical being such as out of body experiences or one's body is changes in shape and size
- Derealization: a sense that one's environment has changed and is different than way it was before but the individual cannot identify tangible elements of change
- **Déjà Vu**: the feeling that one has already experiences a particular moment of event before
- Jamais Vu: the feeling of unfamiliarity in familiar situations

Delusions: a fixed, false belief that is not shared with members of the individual's culture or religion. This belief is held even in the face of contradictory evidence. 14 categories of delusions:

- <u>Delusions of control</u>: Delusional belief that one's behavior, will, thoughts or feelings are not under personal control but imposed by an external force.
- Delusions of guilt or sin: Delusional belief of responsibility for tragedy or disaster to which there is no personal connection. Delusional belief of having done something terrible and now must face the deserved punishment.
- Delusions of grandiosity: Delusional belief of special power, talent, abilities, or identity.

- Delusions of jealousy: With little or no evidence, the person believes one's partner is unfaithful.
- Delusion of mind reading: Delusional belief that people can read one's mind and know one's thoughts. This does not include sensing what someone is thinking/feeling bases on body language or facial expression.
- Delusion of persecution: Delusional belief that one is in danger, being followed or monitored, harassed or conspired against. This includes the government, police, criminal groups, neighbors, coworkers or family.

- Delusion of reference: Delusional belief that ordinary insignificant comments, objects or events refer to or have a special meaning for the patient. Messages in music/TV to only the patient.
- Delusion of replacement: Delusional belief that someone important to the patient has been replaced by a double.
- Erotomania: Delusional belief that one is loved, perhaps secretly by another person, Usually the other one is of higher status than the patient.
- Nihilistic delusion: Delusional belief that the person, a part of the person's body or the world does not exist.

- Somatic delusion: Delusional belief that one's body is diseased, damaged or changed.
- Thought broadcasting: Delusional belief that as thoughts occur or are so loud, they heard by others.
- Thought insertion: Delusional belief that thoughts are not one's own, but have been placed there by some other person, group, or force from outside of them.
- Thought withdrawal: Delusional belief that one's thoughts have been removed or taken away by someone or something from the outside.

Cognition:

- Orientation-date, person, place and situation
- Attention/Concentration-3/3, spelling WORLD backwards, digit span
- Memory-recent and remote events
- Calculations-serial &s
- Abstraction-proverbs
- Judgment-appropriate resolution of a problem
- Insight: an assessment of self-reflection and an understanding of condition or the situation
- MMSE
- MoCA



- Premature closure and false assumptions about symptoms
- False reassurances about the patient's condition or prognosis
- Defensiveness with aggressive or arrogant patients
- Omission of significant parts of the interview
- Recommendations for treatment when diagnostic formulation is incomplete

Common Errors in the Psychiatric Interview

- Inadequate explanation of psychiatric disorders and treatment options
- Empathic failures by inadvertently shaming or embarrassing the patient
- Countertransference issues with the patient
- Not exploring in depth safety issues with the patient
- Check to see if the patient has access to weapons or guns!

Psychiatric Interview – Tools

- Visit www.integration.samhsa.gov for screening tools.
- Massachusetts General Hospital Comprehensive Clinical Psychiatry; Stern TA, Rosenbaum JF, Fava M, Biederman J, Rauch SL; 2008
- Interview Guide for DSM 5 Psychiatric Disorder; Zimmerman M; 2013